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QUICK START GUIDE

USB-C Triple Display Universal Docking Station with 65W Power Delivery

www.wavlink.com/en_us/WL-UG49PD5

Scan the QR code or load the link for Quick Start Guide and Driver downloading

WL-UG49PD5

WAVLINK (@WavlinkOfficial)
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Safety Instructions

Keep this Quick Start Guide for future reference.
Keep this equipment away from humidity.
If any of the following situation arises, get the equipment checked by a service technician:

- The equipment has been exposed to moisture.
- The equipment has been dropped and damaged.
- The equipment has obvious sign of breakage.
- The equipment has not been working well or you cannot get it work according to Quick Start Guide.

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WEEE Directive & Product Disposal

At the end of its serviceable life, this product should not be treated as household or general waste. It should be handed over to the applicable collection point for the recycling of electrical and electronic equipment, or returned to the supplier for disposal.

Features

-One RJ45 Gigabit port provides stable and high speed network, and is backward compatible with 100/10Mbps network.
-HDMI Alt Mode port supports video resolution up to 4K@60Hz. Another HDMI port supports video resolution up to 4K@30Hz. DVI port supports video resolution up to 1080P@60Hz.
-4-Pole Phone Jack provides combo audio out and mic in.
-One upstream USB-C port(host) provides 65W power charging and 5Gbps data for your host laptop.
-Four USB 3.0 Type-A ports support for connecting to more USB-A peripherals, one at the front supports BC1.2 fast charging.
-Two downstream USB-C ports for easy connection to USB-C external devices.

In the Box

1x USB-C Triple Display Universal Docking Station with 65W Power Delivery
1x USB-C to USB-C Cable
1x USB-A to USB-C Cable
1x DVI to VGA Adapter
1x DC20V/5A 100W Power Adapter
1x Quick Start Guide

System Requirements

- CPU Processor: Core i5
- RAM: 4GB
-Microsoft Windows 10/11 to the latest
-Mac OS X 11 to the latest
-At least one Thunderbolt 3 or USB-C port
-Requires host computer supports Power Delivery charging, Alt Mode and Data Transfer

Overview

Front Panel

1. **USB 3.0 Type-A Port**
   Connect to Type-A peripherals with BC1.2 fast charging.
2. **USB 3.0 Type-A Port**
   Connect to Type-A peripherals and transfer speed up to 5Gbps.
3. **Mic/Audio Port**
   Connect to microphone and headset.
4. **USB-C Downstream Ports**
   Connect to USB-C peripherals and transfer speed up to 5Gbps.
5. **Power LED**
   The LED is blue when this Dock is powered on and works normally.

Rear Panel

1. **Two USB 3.0 Type-A Ports**
   Connect to Type-A peripherals and transfer speed up to 5Gbps.
2. **HDMI Port**
   Connect to HDMI monitor at the resolution up to 4K@30Hz.
3. **DVI Port**
   Connect to DVI monitor at the resolution up to 1080P@60Hz.

4. **RJ45 Ethernet Port**
   Provides 10/100/1000Mbps network.
5. **HDMI Port(Alt Mode)**
   Connect to HDMI monitor at the resolutions up to 4K@60Hz.
6. **USB-C Upstream Port(Host)**
   Provide 65W charging and transfer speed up to 5Gbps.
7. **Power Jack**
   Provide 100W external power for dock operation.
8. **Power Button**
   Press it to power on or off.

Driver Installation

Before using this Dock, please make sure the latest PC/laptop drivers have been installed. If drivers cannot be installed automatically, please visit www.wavlink.com/en_us/WL-UG49PD5 or enter www.wavlink.com and click SUPPORT>Driver>USB DISPLAY>WL-UG49PD5 to find and install it.

For Windows

1. After extracting the file downloaded, click **SMIUSBDisplaySW** (.exe) in the extracted file.

2. Click **UPDATE**.

3. Click **EXIT** to finish the installation process.

For Mac OS

Download the Silicon Motion InstantView application for Mac OS found here: www.wavlink.com/en_us/WL-UG49PD5 to find and manually install it.

1. Double click on the file you downloaded to start the application installer.

2. Drag the **macOS InstantView** application icon into the **Applications** folder in the open window.

3. Navigate to your Launchpad or Applications folder to find the **macOS instantView** and double-click to launch it.

4. Click **Open**.

5. Click **Open System Preferences**. (Note: this should automatically open the **Security and Privacy section**, but if it does not, you can manually open the **Security and Privacy settings**.)

6. Click on the gold pad lock at the bottom of the application window to enable changes.

7. If prompted, enter your password and click the **Unlock** button:

8. Click to place a check mark next to the macOS InstantView entry:

9. You will be prompted to **Quit & Reopen** the InstantView application in order for the change to take effect. Please do so:

10. The software has now been installed and you may connect your graphics adapter or docking station.

11. When the computer is connected to the docking station for the first time, the following window will appear after the driver is started. You can choose to disconnect or mirror the screen according to your personal usage. In addition, you can also close this window and go to the system settings to set the screen.

Hardware Connection

	Port	Resolution
Single Display	HDMI 1	DP 1.2: 4K@30Hz DP 1.4: 4K@60Hz
	HDMI 2	4K@30Hz
	DVI	1080P@60Hz
Dual Display	HDMI 1+HDMI 2	4K@60Hz, 4K@30Hz
	HDMI 1+DVI	4K@60Hz, 1080P@60Hz
	HDMI 2+DVI	4K@30Hz, 1080P@60Hz
Triple Display	HDMI 1+HDMI 2+DVI	4K@60Hz, 4K@30Hz, 1080P@60Hz

Display Settings

Before configuring the settings, please make sure this docking station has been connected to your laptop and monitors correctly.

For Windows

1. Right-click->**Display settings**.

2. In "**Display**", you can enjoy different operations of duplicating, extending and rotating on your monitors.

For Mac OS X12 or Below

1. Click Apple icon->**About This Mac**.

2. Click **Displays**->**Displays Preferences**.

3. Select "**Display**" from the list, then you can enjoy different operations of mirroring, expanding and rotating on your monitors.

4. Or click "**Gather Windows**" to gather all connected displays and make separate settings.

For Mac OS X13

1. Click Apple icon->**About This Mac**.

2. Click "**More Info...**"

3. Select "**Displays**" from the list, then you can enjoy different operations of mirroring, expanding and rotating on your monitors.

FAQ

Q 1: Why does my dock get hot when I use it?

A1: This is what it's supposed to be like when the dock is working, don't worry about the heat. We suggest that you put the dock in a relatively open area for a better heat dissipation.

Q2: Why is there no display after I connect the dock to the USB-C port of my laptop?

A2: Please make sure that your laptop is the latest version, and you have installed the latest driver. At last, please check if the Type-C port of your laptop supports data transmission.

Q3:What should I do if the dock cannot deliver power to my host laptop?

A3: Please make sure that your laptop supports USB-C power delivery.

Q4: Why can't I extend my display monitors?

A4: Please make sure your dock is recognized in "**task management**" and make sure you have installed the latest drivers.

Thank you for purchasing WAVLINK product!

Official website: www.wavlink.com
Technical support: support@wavlink.com