

Safety Instructions

Always read the safety instructions carefully. Keep this quick start guide for future reference.

Keep this equipment away from humidity. If any of the following situation arises, get the equipment checked by a service technician:

- The equipment has been exposed to moisture.
- The equipment has been dropped and damaged.
- The equipment has obvious sign of breakage.
- The equipment has not been working well or you cannot get it work according to quick start guide.

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WEEE Directive & Product Disposal



At the end of its serviceable life, this product should not be treated as household or general waste. It should be handed over to the applicable collection point for the recycling of electrical and electronic equipment, or returned to the supplier for disposal.

Introduction

It is a multi-port hub or travel dock that provides your laptop with a powerful working station and facilitate traveling. Two HDMI work for dual display and support up to 4K@60Hz, one USB-C works for PD85W charging, another USB-C works for 10G data transmission, five USB-A work for more USB devices' connectivity and one Gigabit Ethernet port works for wired Internet.

Features

- Two HDMI support dual 4K resolution, HDMI 1 supports resolution up to 4K@30Hz, and HDMI 2 supports resolution up to 4K@60Hz.
- One USB-C port supports PD 85W charging and transfers speed up to 10Gbps.
- Two USB-A ports transfer speed up to 10Gbps, and two USB-A ports transfer speed up to 5Gbps.
- One RJ45 Gigabit port provides stable and high-speed network and is backward compatible with 100/10Mbps network.
- Plug and Play, is easy to use.

System Requirements

- Microsoft Windows 7/8/10/11
- Mac OS 10.8 or later

In the Box

- 1 × USB-C 10G Dual 4K 10-in-1 Hub
- 1 × Quick Start Guide

Display Resolution

Single Display

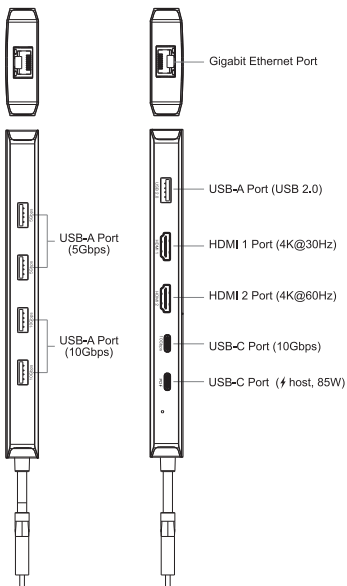
Item		HDMI 1	HDMI 2
Windows	Extend with DP1.4(DSC1.2)	3840×2160@30Hz	3840×2160@60Hz
	Extend with DP1.4(no DSC1.2)	3840×2160@30Hz	3840×2160@60Hz
	Extend with DP1.2	3840×2160@30Hz	3840×2160@30Hz
Mac	Mirror with DP1.4(DSC 1.2)	3840×2160@30Hz	3840×2160@60Hz
	Mirror with DP1.4(no DSC1.2)	3840×2160@30Hz	3840×2160@60Hz
	Mirror with DP1.2	3840×2160@30Hz	3840×2160@60Hz

Dual Display

Item		HDMI 1 + HDMI 2	
Windows	Extend with DP1.4(DSC1.2)	3840×2160@30Hz	3840×2160@60Hz
	Extend with DP1.4(no DSC1.2)	1920x1080@60Hz	3840×2160@60Hz
	Extend with DP1.2	1920×1080@60Hz	1920×1080@60Hz
Mac	Mirror with DP1.4(DSC 1.2)	3840×2160@30Hz	3840×2160@30Hz
	Mirror with DP1.4(no DSC1.2)	3840×2160@30Hz	3840×2160@30Hz
	Mirror with DP1.2	3840×2160@30Hz	3840×2160@30Hz

Note: When connected with Apple M1 computer, this product supports 1 external monitor.

Overview

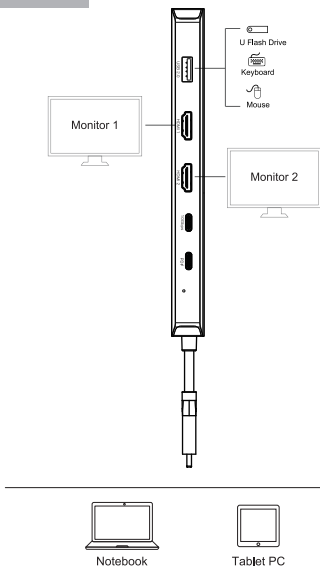


Driver Installation

For Windows 10/11/Later and MAC OS, it is Plug and Play, so no Driver installation is needed. If the Network port of this Dock can't be recognized, please visit www.wavlink.com > [SUPPORT](#) > [Driver](#) > [PC Peripherals](#) > [WL-UMD309](#) to download and manually install the Driver.

1. This Dock requires the Laptop/Desktop to support PD and DP ALT MODE. Before connecting to the Dock, please ensure the USB-C interface of the Laptop/Desktop supports PD and DP ALT MODE, if it does not work, please check [Q&A: Q5](#) for details.
2. Connect the USB-C connector of the dock to your host Laptop/Desktop, the LED light on the dock will turn red.
3. Connect your monitor(s) to video ports of the dock then you can proceed to configure the display modes.

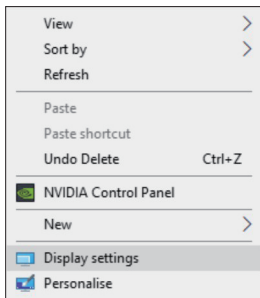
Connection



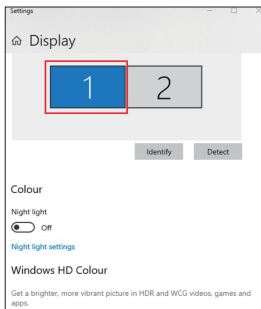
Display Mode Setting

For Windows Users

1. Right-click at any spot on your desktop and select “**Display settings**”.



2. In “**Display**”, please select either monitor 1 or monitor 2.



3. Scroll down to the “**Multiple displays**”, and select the mode in the drop-down list that is fit for your need.

Multiple displays

Duplicate these displays

Extend these displays

Show only on 1

Show only on 2

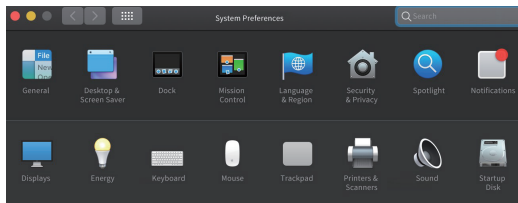
[Connect to a wireless display](#)

[Advanced display settings](#)

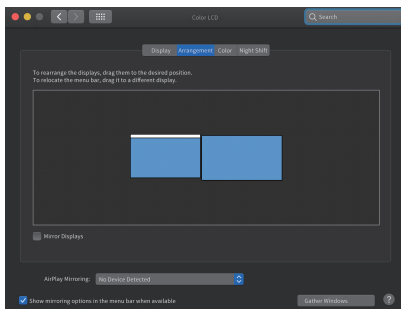
[Graphics settings](#)

For Mac OS Users

1. Select “**System Preferences**” and choose “**Displays**”.

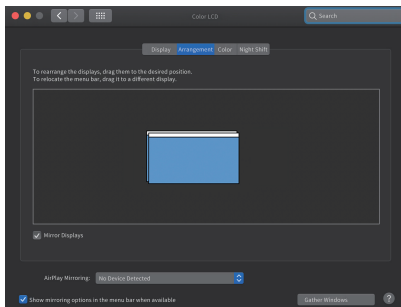


2. Click on “**Arrangement**” to change the position of displays currently connected.



Extend Mode

3. Select either extend or mirror mode on your demand.



Mirror Mode

Q1. Why there is no video output?

1. Please make sure the USB-C port of your devices supports Video Output (DP ALT MODE).
2. Please check if the cable is well connected.
3. Please use the standard HDMI 2 cable.

Q2. Why there is no audio output from HDMI port?

1. Please make sure your monitor supports Audio output function.
2. Please set the external monitor as default Audio output device.

Q3. Why doesn't my docking station charge my laptop?

1. Please verify if your computer's OS supports PD over USB-C, and also identify which port has this functionality if multiple USB-C ports are available. Please note that some systems that charge over USB-C Thunderbolt 3 may not support charging from universal docks, and may only charge from approved chargers and devices from the system manufacturer.

Q4. How to figure out the maximum resolution (DP1.2/DP1.4) my laptop supports?

1. Firstly check the Graphics card version of your laptop; *Find “display adapter” in “Device Manager”.
2. Check the information of Intel processors for details from <https://www.intel.com/content/www/us/en/support/products/80939/graphics-drivers.html>

Q5. My Laptop/Desktop supports PD and DP ALT MODE, why is it still not working properly?

1. Please try to update the Laptop/Desktop's BIOS, Graphics Card and other Drivers to the latest version, or contact our Customer Service.

Need help?

We're here for you!



Online support: wavlink.com

Available Mon-Fri 8:30 am-5:30pm (UTC+8)



support@wavlink.com

Available Mon-Fri 8:30 am-5:30pm (UTC+8)



+1 8889730883 (US Local)

Mon-Fri 9:00 am - 10:00 pm (UTC-5)

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