



see the world

QUICK START GUIDE

USB-C Dual 5K Display Docking Station



kb.wavlink.xyz/docs/WL-UG69PD11/v100/

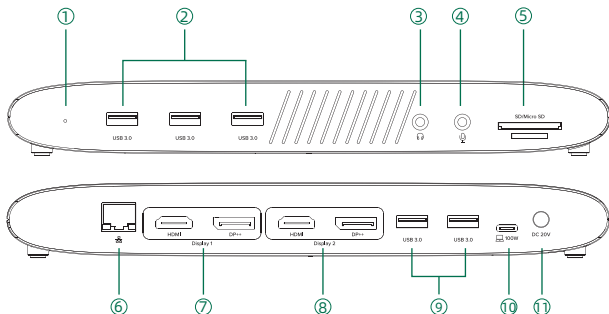
Connect to the Link to View the Detailed User Guide

WL-UG69PD11



WAVLINK (@WavlinkOfficial)
WAVLINK SUPPORT (@WavlinkTechSupport)

Overview



① Power LED

② USB-A 5Gbps

③ 3.5mm Earphone

④ 3.5mm Mic

⑤ SD/TF Card
Reader(312MB/s)

⑥ RJ45 Ethernet 1000Mbps LAN

⑦ Display 1
(HDMI or DisplayPort)

⑧ Display 2
(HDMI or DisplayPort)

⑨ USB-A 5Gbps

⑩ USB-C Upstream
(Host, PD100W)

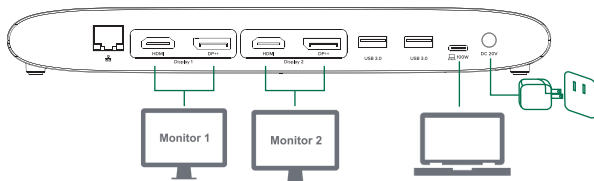
⑪ DC IN(20V)

How to Connect

Step 1. Connect the host laptop to USB-C Upstream port.

Step 2. Connect Display 1(HDMI or DisplayPort) and Display 2(HDMI or DisplayPort) to monitors.

Step 3. Connect the Power Adapter to the DC In, then plug the Power Adapter into power source.



Note: In Display 1 and Display 2, DisplayPort and HDMI port cannot be used simultaneously, thus, one port in each video stream group is available.

Display Resolution

Item		Windows	Mac
Single Display	Extend	HDMI 1/HDMI 2: 4K(4096×2160)@60Hz	
	Mirror	DP 1/DP 2: 5K(5120×1440)@60Hz	
Dual Display	Extend	HDMI 1+HDMI 2: 4K(4096×2160)@60Hz DP 1+DP 2: 5K(5120×1440)@60Hz HDMI 1+DP 2: 4K(4096×2160)@60Hz+ 5K(5120×1440)@60Hz	
	Mirror	HDMI 2+DP 1: 4K(4096×2160)@60Hz+ 5K(5120×1440)@60Hz	

Note: The actual output resolution may vary due to computer system, software, hardware, different monitor, etc.

Driver Installation

The docking station is based on DisplayLink USB graphics technology which manages the graphics function. It requires downloading and installing DisplayLink graphics driver to make it work, found here: www.wavlink.com/en_us/WL-UG69PD11 or www.displaylink.com.

Scan the QR code or visit the link to obtain the detailed instruction manual for complete driver installation steps.



Q1. Why when I install the app for my Macbook, the App want to record my screen?

A1. Mac OS requires the user to permit "Screen Recording" for DisplayLink driver to work properly. But the DisplayLink Manager will not send any information to the wavlink and the displaylink/synaptics. Please do not worry about that.

Q2. Why the apple tv, hulu, netflix could not play when the docking is connected?

A2. The docking could not support hddp, the protected content such as apple tv, hulu, netflix could not play when the docking is connected. And it is as expected. Please disconnect the docking when you are playing these video. Or you could also try to use the Chrome browser to watch these video and disable the Hardware Acceleration.

Need help?

We're here for you!



Online support: wavlink.com

Available Mon-Fri 8:30 am-5:30pm (UTC+8)



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Available Mon-Fri 8:30 am-5:30pm (UTC+8)



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**Thank you for purchasing
WAVLINK product!**