



see the world

QUICK START GUIDE

USB-C Triple Display Universal Docking Station



kb.wavlink.xyz/docs/WL-UG39PD11/v100/

Connect to the Link to View the Detailed User Guide

WL-UG39PD11



WAVLINK (@WavlinkOfficial)
WAVLINK SUPPORT (@WavlinkTechSupport)

In the Box

- 1 x USB-C Triple Display Universal Docking Station
- 1 x 130W Power Adapter
- 1 x AC Power Cable
- 1 x USB-C to USB-C Cable
- 1 x Quick Start Guide

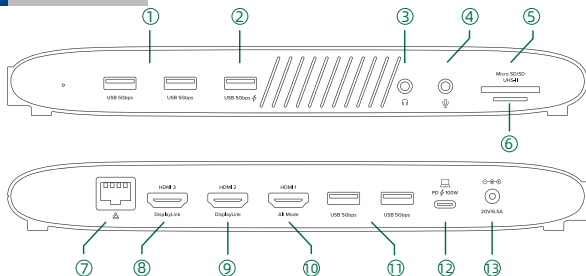
Specification

- Three HDMI ports support video output simultaneously, one HDMI port can support the resolution up to 4K@60Hz and the other two support up to 2K@60Hz.
- Extend/ Mirror video modes are available for multiple tasks.
- 130W Power Supply delivers maximum 100W power upstream to charge your laptop.
- A Gigabit Ethernet port offers fast and stable network connection.
- Five USB-A transfer speed up to 5Gbps, and are backward compatible with USB 2.0. One of USB-A ports supports 7.5W downstream charging.
- 3.5mm audio out and mic in ports for earphone, mic, and speaker connection and playing.
- SD/Micro SD v4.0 supports SDXC UHS- II and transfers speed up to 312MB/s.

System Requirement

- Microsoft Windows 10/11
- macOS 11 or later
- Compatible with USB-C hosts supporting full-function(DP Alt Mode, Power Delivery, Data Transfer)

Overview



- | | | |
|-----------------------------------|-------------------|--------------------|
| ① USB-A 5Gbps | ⑤ SD 4.0 | ⑩ HDMI 1(Alt Mode) |
| ② USB-A 5Gbps(7.5W Fast Charging) | ⑥ Micro SD 4.0 | ⑪ USB-A 5Gbps |
| ③ 3.5mm Audio Out | ⑦ LAN | ⑫ USB-C(PD 100W) |
| ④ 3.5mm Mic In | ⑧ HDMI 3(2K@60Hz) | ⑬ DC IN |
| | ⑨ HDMI 2(2K@60Hz) | |

The laptop's USB-C host port should support the Alt Mode function to enable display output from HDMI 1(Alt Mode).

Connect with DP1.4 computer, HDMI 1(Alt Mode) supports 4K@60Hz display output. Connect with DP1.2 computer, HDMI 1(Alt Mode) supports 4K@30Hz display output.

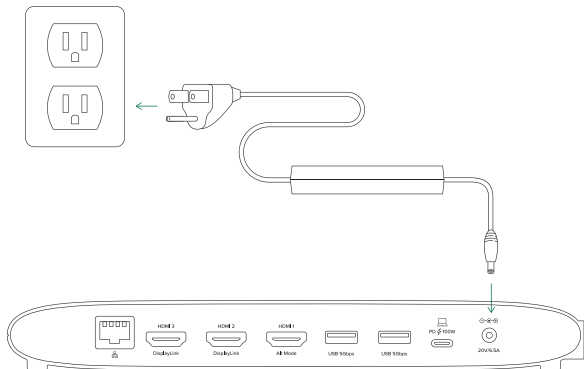
Connection

Before connection, please make sure that the graphic driver has been installed.

1.Connect to Power

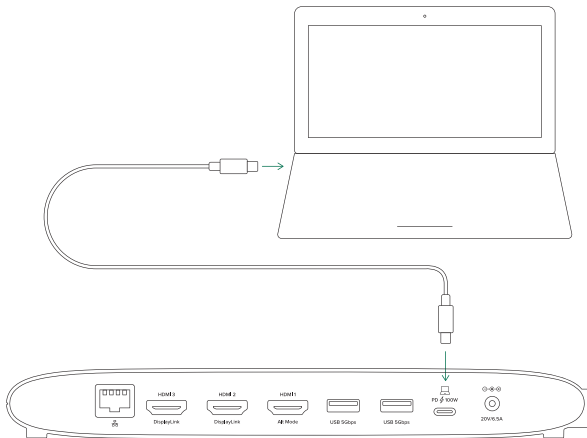
1.1 Plug one end of the equipped Power Adapter into the DC IN 20V port on the Docking Station.

1.2 Plug the other end of the Power Adapter to a Power Outlet.



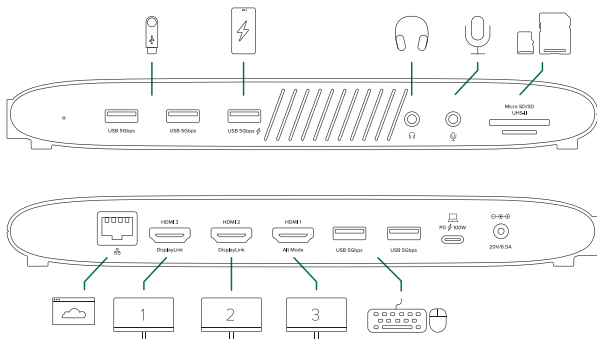
2.Connect to laptop

2.1 Use the provided USB-C cable to connect the USB-C Host port on the Docking Station to the USB-C port on your laptop.



3.Connect to Monitors

3.1 This docking station can connect up to 3 monitors.



Display Resolution

Item		Windows/Mac
Single Display	Mirror/Extend	HDMI1: 3840x2160@60Hz HDMI2: 2048x1152@60Hz HDMI3: 2048x1152@60Hz
Dual Display	Mirror/Extend	HDMI1+HDMI2: 3840x2160@60Hz+2048x1152@60Hz HDMI1+HDMI3: 3840x2160@60Hz+2048x1152@60Hz HDMI2+HDMI3: 2048x1152@60Hz+2048x1152@60Hz
Triple Display	Mirror/Extend	HDMI1+HDMI2+HDMI3: 3840x2160@60Hz+ 2048x1152@60Hz+2048x1152@60Hz

Note: HDMI 1(Alt Mode) port supports max 3840x2160@60Hz in DP1.4.
HDMI 1(Alt Mode) port supports max 3840x2160@30Hz in DP1.2.

Driver Installation

The docking station is based on DisplayLink USB graphics technology which manages the graphics function. It requires downloading and installing DisplayLink graphics driver to make it work, found here:

www.wavlink.com/en_us/WL-UG39PD11 or www.displaylink.com.

Scan the QR code on the front page of the Quick Start Guide or visit the link to obtain the detailed instruction manual for complete installation steps.



FAQ

Q1. Why when I install the app for my Macbook, the App want to record my screen?

A1. macOS requires the user to permit "Screen Recording" for DisplayLink driver to work properly. But the DisplayLink Manager will not send any information to the Wavlink and the Displaylink/synaptics. Please do not worry about that.

Q2. Why the apple tv, hulu, netflix could not play when the docking is connected?

A2. The docking could not support hdcp, the protected content such as apple tv, hulu, netflix could not play when the docking is connected. And it is as expected. Please disconnect the docking when you are playing these video. Or you could also try to use the Chrome browser to watch these video and disable the Hardware Acceleration.

Need help?

We're here for you!



Online support: wavlink.com

Available Mon-Fri 8:30 am-5:30pm (UTC+8)



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**Thank you for purchasing
WAVLINK product!**